# FOREO



## FULL USER MANUAL



## **GETTING STARTED**

Congratulations on taking the first step toward out-of-this-world skincare by acquiring UFO. Before you begin to enjoy all the benefits of sophisticated mask technology in the comfort of your home, please take a few moments to carefully read the instructions in this manual.

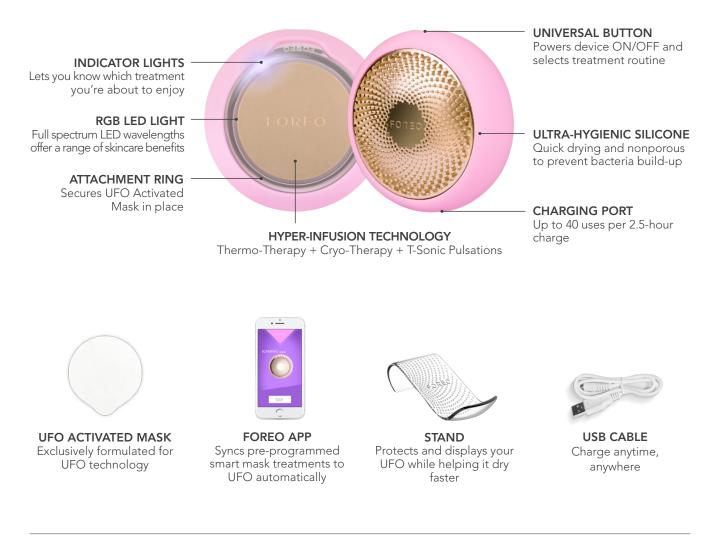
Please READ ALL INSTRUCTIONS BEFORE USE and utilize this product only for its intended use as described in this manual.

▲ WARNING: NO MODIFICATION OF THIS EQUIPMENT IS ALLOWED.

## **UFO OVERVIEW**

The world's most sophisticated smart mask, UFO combines highly effective skincare technologies with exclusive mask formulas for a professional-level skincare experience in seconds. Featuring enhanced Hyper-Infusion Technology, UFO integrates Thermo-Therapy and Cryo-Therapy with T-Sonic Pulsations to enhance UFO Activated Masks and maximize their benefits. Equipped with full-spectrum RGB LED light therapy, UFO helps to completely rejuvenate skin, unmasking a refined, radiant complexion.

## GETTING TO KNOW YOUR UFO



## HOW TO USE

- 1 Download the FOREO app.
- 2 Press the button to turn UFO on.
- 3 In the app, scan the mask barcode and follow the instructions.







Remove the attachment ring from UFO.

Remove UFO Activated Mask from sachet.



Secure mask on device by clipping the attachment ring in place, with FOREO logo facing up.



Enjoy your smart mask treatment.

## ADDING A NEW MASK

Make My Day and Call It a Night are already pre-programmed in your device. Any other mask treatment must be activated through the app for the first time. Then, the routine can be accessed through the app or by using the universal button.



## USING UFO WITHOUT THE APP

- 1 Press button to turn on and activate the Make My Day treatment. Press again to activate the Call It a Night treatment, and so on through each mask. For example, if H2Overdose is on slot 3 in your app, press universal button 3 times to activate H2Overdose treatment.
- 2 The treatment routine will begin after 10 seconds of a blinking pink light.

## STILL WANT MORE?

If one UFO treatment just wasn't enough, press the universal button again within 30 seconds after the end of the routine to start the same treatment over again!

Start with clean, dry skin. We recommend cleansing with LUNA first for best results. Gently glide UFO across your skin, distributing the essence evenly.

Use UFO to massage the formula into your skin with a circular motion. Move the device in a clockwise circle around the face, starting on the

- 2 chin, then moving up to the left cheek and the forehead. Continue down the right cheek to the chin and neck. Repeat this movement until treatment ends.
- 3 When the treatment ends, gently pat any remaining essence into your skin, or remove excess with a cotton pad.
- 4 Follow with the moisturizer of your choice.

\*For the eye mask, gently glide around the entire eye contour, alternating between left and right eyes until the treatment ends.

## CLEANING UFO

Remove the attachment ring from device and throw away the mask. As UFO is 100% waterproof, you can rinse both UFO and the attachment ring under warm running water. Then, simply pat the device dry with a clean towel, replace the attachment ring, and place back on stand.

**NOTE:** Never use cleaning products containing alcohol, petrol or acetone, as they may irritate the skin and damage the silicone.

### IMPORTANT FOR OPTIMUM SAFETY:

- UFO is intended to be used in conjunction with the accompanying masks only. At no time should the device be placed directly onto the skin with power on.
- If you have a skin condition or any medical concerns, please consult a dermatologist before use.
- Using UFO should be comfortable if you experience discomfort, discontinue use immediately and consult a physician.
- Exercise care when using UFO around the eyes and do not bring the device into contact with the eyelids or eyes themselves.
- For reasons of hygiene, we do not recommend sharing your UFO with anyone else.
- Avoid leaving your UFO in direct sunlight and never expose it to extreme heat or boiling water.
- Close supervision is necessary when this device is used by, on, or near children, as well as those with reduced physical and mental abilities.
- Discontinue use if this product appears damaged in any way. This product contains no serviceable parts.

## TROUBLESHOOTING

Precautions to be taken in the event of changes in the performance of UFO.

If UFO is not activated when pressing the universal button:

• Battery is empty. Charge your UFO via USB charger until the light emits a steady glow. A full 2.5 hour charge will last up to 40 treatments.

#### If UFO cannot be switched off and/or interface buttons do not respond:

• Microprocessor is temporarily malfunctioning. Press and hold power button to restart the device.



#### If UFO won't sync to the FOREO app:

- Switch your Bluetooth off and then on again to try reconnecting.
- Close then restart the FOREO app.

If you do not find the answer to your specific question in the troubleshooting section, or if you have any other questions regarding the device's operation, please visit www.foreo.com/support.

## WARRANTY TERMS & CONDITIONS

#### **REGISTER WARRANTY**

To activate your 2-Year Limited Warranty and 10-Year Quality Guarantee, register through the FOREO app.

#### 2-YEAR LIMITED WARRANTY

FOREO warrants this device for a period of TWO (2) YEARS after the original date of purchase against defects due to faulty workmanship or materials arising from Normal Use of the device. The warranty covers working parts that affect the function of the device. It does NOT cover cosmetic deterioration caused by fair wear and tear, or damage caused by accident, misuse or neglect. Any attempt to open or take apart the device (or its accessories) will void the warranty.

If you discover a defect and notify FOREO during the warranty period, FOREO will, at its discretion,

replace the device free of charge. Claims under warranty must be supported by reasonable evidence that the date of the claim is within the warranty period. To validate your warranty, please keep your original purchase receipt together with these warranty conditions for the duration of the warranty period. The barcode located at the bottom of the mask box guarantees the authenticity of the masks.

To claim your warranty, you must log in to your account at www.foreo.com and then select the option to make a warranty claim. Shipping costs are nonrefundable. This undertaking is in addition to your statutory rights as a consumer and does not affect those rights in any way.

#### **10-YEAR QUALITY GUARANTEE**

As a continuation of the terms of FOREO's TWO (2) Year Limited Warranty, FOREO's TEN (10) Year Quality Guarantee makes owners eligible to purchase a new device from www.foreo.com for 50% of the listed price.

## **DISPOSAL INFORMATION**

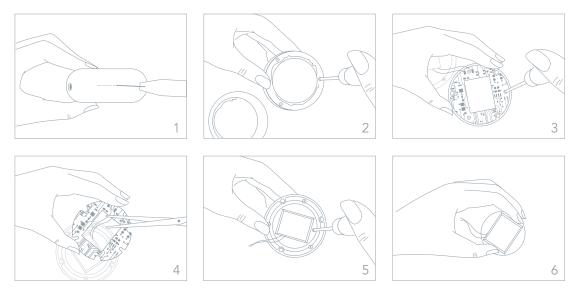
Disposal of old electronic equipment (applicable in the EU and other European countries with separate waste collection systems).



The crossed-out dustbin symbol indicates that this device should not be treated as household waste, but rather be brought to the appropriate collection point for recycling of electrical and electronic equipment. By ensuring this device is disposed of correctly, you will help prevent the potential negative consequences for the environment and human health which could be caused by inappropriate waste handling of the product. The recycling of materials will also help conserve natural resources.

For more information about the recycling of your device, please contact your local household waste disposal service or your place of purchase.

## BATTERY REMOVAL



## **SPECIFICATIONS**

MATERIALS:	Body-safe silicone & PC + ABS
COLOR:	Pearl Pink/Mint/Fuchsia
SIZE:	72.5 mm x 31.4 mm
WEIGHT:	146.2g
BATTERY:	Li-Ion 1050mAh 3.7V
USAGE:	Up to 40 uses per charge
STANDBY:	180 days
FREQUENCY:	180 Hz
MAX NOISE LEVEL:	<50 dB
INTERFACE:	1-button

**Disclaimer:** Users of this device do so at their own risk. Neither FOREO nor its retailers assume any responsibility or liability for any injuries or damages, physical or otherwise, resulting, directly or indirectly, from the use of this device. Further, FOREO reserves the right to revise this publication and to make changes from time to time in the contents thereof without obligation to notify any person of such revision or changes.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference.

(2) This device must accept any interference received, including interference that may cause undesired operation.

**RF exposure statement:** This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

Model may be changed for improvements without notice.

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